



POSTAL PROCESSING OF YOUR EXPIRED **OPUS** CARD



QUESTIONS? ANSWERS!

Write us: amt.qc.ca/nousecrire

Call us: 514 287-TRAM (8726)

1 888 702-TRAM (8726)

Toll-free on the AMT territory

Customer service hours:

Monday to Friday: 6 a.m. to 8:30 p.m.

Saturdays, Sundays and holidays: 9 a.m. to 5 p.m.

carteopus.info

amt.qc.ca



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MOVING THINGS FORWARD



The Montréal area's transit organizations will exchange the transit fares remaining on your expired card.

The total number of fares remaining on your old OPUS card will be replaced with an equivalent number of single tickets. They will be loaded on a Solo card and will allow you to travel on your usual transit networks.

Note that depending on your travelling needs, a new OPUS card might be necessary in order to purchase the appropriate fares. Fees are applicable—details are available at our métropolitaine ticket offices or at amt.qc.ca.

How to proceed?

- Fill out this expired OPUS card postal processing form.
- Include your expired OPUS card – mandatory.
- Mail them to Agence métropolitaine de transport.

Please note that we will keep your expired OPUS card and that a Solo card loaded with single tickets will be sent back to you.



In order for us to process your request correctly, you must:

- Fill out the form;
- Include your expired OPUS card—mandatory;
- Mail them to Agence métropolitaine de transport.

Please note that this form only applies to regular fare OPUS cards. If you own an expired OPUS card with photo with remaining transit fares, please contact your local transport organization or the Agence métropolitaine de transport's customer service.

Expired OPUS card postal processing form

Mandatory fields in order to process your request

Last name:	<input type="text"/>
First name:	<input type="text"/>
Address:	<input type="text"/>
City:	<input type="text"/>
Postal code:	<input type="text"/>
Number of expired or soon to be expired OPUS card:	02- <input type="text"/>
Email*:	<input type="text"/>
Telephone*:	<input type="text"/>

* This information will allow us to contact you should certain elements need to be confirmed while processing your request.

Agence métropolitaine de transport

700, rue De La Gauchetière Ouest, 26^e étage, Montréal QC H3B 5M2